

## Appendix C



### FCC Form 470 – Funding Year 2016

Form 470 Application Number: 160025645

2nd 470 form

#### Billed Entity

Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)  
614 W. National Ave  
Milwaukee, WI 53204  
414-384-3700  
karinaivette26@gmail.com

#### Contact Information

Karina Benitez  
karinaivette26@gmail.com  
414-384-5122 ext.226

**Billed Entity Number:** 17003545

**FCC Registration Number:** 0016875528

#### Application Type

**Applicant Type:** School District

**Recipients of Services:** Public School; Public School District

**Number of Eligible Entities:** 0

#### Consulting Firms

Name	Consultant Registration Number	Phone Number	Email
------	--------------------------------	--------------	-------

#### Consultants

Name	Phone Number	Email
------	--------------	-------

#### RFPs

Id	Name
----	------

#### Category One Service Requests

Service Type	Function	Other	Minimum Capacity	Maximum Capacity	Entities	Quantity	Unit	Installation and Initial Configuration?	Maintenance and Technical Support?	Associated RFPs
--------------	----------	-------	------------------	------------------	----------	----------	------	---	------------------------------------	-----------------

#### Description of Other Functions

Id	Name
----	------

<b>Narrative</b>

#### Category Two Service Requests

Service Type	Function	Manufacturer	Other	Entities	Quantity	Unit	Installation and Initial Configuration?	Associated RFPs
Basic Maintenance of Internal Connections	Cabling	No Preference		7		Feet		

#### Description of Other Manufacturers

Id	Name
----	------

## Appendix C

### Narrative

- Cabling Maintenance
- Configuration Changes
- Basic Tech support
- Software upgrade and patches

### Technical Contact

### State and Local Procurement Restrictions

### Recipients of Service

Billed Entity Number	Billed Entity Name
17003545	Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)

### Certifications

I certify that the applicant includes:

I certify that the applicant includes schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801 (18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million.

#### Other Certifications

I certify that this FCC Form 470 and any applicable RFP will be available for review by potential bidders for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted will be carefully considered and the bid selected will be for the most cost-effective service or equipment offering, with price being the primary factor, and will be the most cost-effective means of meeting educational needs and technology goals.

I certify that I have reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that I have complied with them. I acknowledge that persons willfully making false statements on this form may be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program.

I certify that I will retain required documents for a period of at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification) after the later of the last day of the applicable funding year or the service delivery deadline for the associated funding request. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the form for, receipt of, and delivery of services receiving schools and libraries discounts. I acknowledge that I may be audited pursuant to participation in the schools and libraries program. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes, see 47 C.F.R. § 54.500, and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. § 54.513. Additionally, I certify that the entity or entities listed on this form have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

I acknowledge that support under this support mechanism is conditional upon the school(s) and/or library(ies) I represent securing access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity necessary to use the services purchased effectively. I recognize that some of the aforementioned

## Appendix C

resources are not eligible for support. I certify that I have considered what financial resources should be available to cover these costs. I certify that I am authorized to procure eligible services for the eligible entity(ies). I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this form, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

### Authorized Person

Karina Benitez  
Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)  
614 W. National Ave  
Milwaukee, WI 53204  
414-384-5122 ext.226  
karinaivette26@gmail.com

### Certified Timestamp

02/09/2016 12:04 PM EST



Records / FCC Forms 470

## 2nd 470 form - #160025645

## Appendix C

[Summary](#)
[Generated Documents](#)
[News](#)
[Related Actions](#)

Please note: The following fields pull the most current data from the Contact User Profile and Applicant Entity Profile: Recipient(s) of Service, Contact Name, and Contact Phone Number. If you would like to review this FCC Form 470 with the data that was present upon certification, please navigate to the Generated Documents related dashboard on the left-hand side and click the Original Version document link.

## Application Information

**Nickname** 2nd 470 form

**Application Number** 160025645

**Funding Year** 2016

**Status** Certified

**Allowable Contract Date** 3/8/2016

**Created Date** 2/9/2016 10:55 AM CST

**Created By** karinaivette26@gmail.com

**Certified Date** 2/9/2016 11:04 AM CST

**Certified By** karinaivette26@gmail.com

**Last Modified Date** 2/9/2016 11:04 AM CST

**Last Modified By** karinaivette26@gmail.com

## Billed Entity Information

**Name** Council for the Spanish Speaking, Inc.  
(Centro Hispano Milwaukee)

**Billed Entity Number (BEN)** 17003545

## Application Type and Recipients of Service

**Applicant Type** School District

**Recipient(s) of Service**

☐ Public School

☐ Head Start

☐ Public School District

☐ ESA School District

**Number of Eligible Entities** 0

## Contact Information

**Name** Karina Benitez

**Email** karinaivette26@gmail.com

**Phone Number** 414-384-5122 x226

## Services Requested

There are no Services Requested For Category 1

## Category 2: Internal Connections and Managed Internal Broadband Services

Type	Function	Number Entities	Quantity	Unit	Manufacturer	Manufacturer Other Description	Installation and Initial Configuration ?	Associated RFP
Basic Maintenance of Internal Connections	Cabling	7		Feet	No Preference			

## Category Two Narrative

- Cabling Maintenance
- Configuration Changes
- Basic Tech support
- Software upgrade and patches

## Technical Contact Information

A technical contact has not been indicated

## State or Local Procurement Requirements

State or Local Procurement Requirements have not been indicated

[Records](#) / [Funding Requests](#)

# Maintenance agreement for all Head Start Sites - 1699013544

[Summary](#) [Service Agreement Details](#) [FRN Line Items](#) [FCDL Comments](#) [FCC Forms](#) [Appeals](#) [SPIN Changes](#) [Send Comments](#)  
[Related Actions](#)

## Appendix C

### Contract Summary - maintenance of all the sites

<b>Contract Number</b>	service agreement	<b>Account Number</b>	ACC507
<b>Establishing FCC Form 470 #</b>	#160025645	<b>Service Provider</b>	Innovative Dynamic Networks Inc. (SPIN: 143029400)
<b>Award Date</b>	3/4/2016	<b>Includes Voluntary Extensions?</b>	No
<b>Expiration Date (All Extensions)</b>		<b>Remaining Voluntary Extensions</b>	
		<b>Total Remaining Contract Length</b>	

### Pricing Confidentiality

There is no rule, statute, or other restriction which prohibits publication of the specific pricing information for this contract.

### Contract Information (Additional)

**What is the service start date?**

Jul 1, 2016

The date when services will start in this Funding Year (e.g., July 1, 2016).

**What is the date your contract expires for the current term of the contract?**

Jul 1, 2018

[Records](#) / [Funding Requests](#)

# Maintenance agreement for all Head Start Sites - 1699013544

[Summary](#) [FRN Line Items](#) [FCDL Comments](#) [FCC Forms](#) [Appeals](#) [SPIN Changes](#) [Service Substitutions](#) [News](#)[Related Actions](#)

## Contract Summary - maintenance of all the sites

**Contract Number** service agreement**Account Number** ACC507**Establishing FCC Form 470 #** #160025645**Service Provider** Innovative Dynamic Networks Inc. (SPIN: 143029400)**Award Date** 3/4/2016**Includes Voluntary Extensions?** No**Expiration Date (All Extensions)****Remaining Voluntary Extensions****Total Remaining Contract Length**

## Pricing Confidentiality

There is no rule, statute, or other restriction which prohibits publication of the specific pricing information for this contract.

## Contract Information (Additional)

**What is the service start date?**

Jul 1, 2016

The date when services will start in this Funding Year (e.g., July 1, 2016).

**What is the date your contract expires for the current term of the contract?**

Jul 1, 2018

# Maintenance agreement for all Head Start Sites - 1699013544

[Summary](#) [Service Agreement Details](#) [FRN Line Items](#) [FCDL Comments](#) [FCC Forms](#) [Appeals](#) [SPIN Changes](#) [Service Substitutions](#) [News](#)  
[Related Actions](#)

## Relevant Dates & Deadlines

**FCDL Date**

12/12/2016

**Last Date to Receive Recurring Services**

6/30/2017

**Last Date to Receive Non-Recurring Services**

9/30/2017

**FCC Form 486 Deadline**

4/11/2017

**Last Date to Invoice Recurring Services**

10/28/2017

**Last Date to Invoice Non-Recurring Services**

1/28/2018

## FCDL Comments

No.	Comment
MR1	The FRN was modified from a one-time charge of \$100,260.00 to a one-time charge of \$4,464.00 to agree with the applicant documentation.

Records / Appeals

# APPEAL Maintenance for all sites - #29764

Appendix E

Summary Associated FRNs News Related Actions

In-Review

Outreach

Wave Ready

Committed

## Appeal Information

View Status (+)

Funding Year 2016

Submitting Organization Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee) (BEN: 17003545)

Created By Karina Benitez

Created On 12/27/2016 10:25 AM CST

## Main Contact

Name karinaivette26@gmail.com

Email karinaivette26@gmail.com

Phone Number N/A

## Narrative

THE FOLLOWING ARE THE ORIGINAL REQUESTED AMOUNTS ON FORM 471:  
Total funding year pre-discount eligible amount on this FCC Form 471: \$100,260.00  
Total funding commitment request amount on this FCC Form 471 \$85,221.00

TOTAL AMOUNT APPROVED: \$3,794.40

## Appeal Details

Decision appealed by applicant

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.



[Records](#) / [Funding Requests](#)

# Maintenance agreement for all Head Start Sites - 1699013544

- [Summary](#)
- [Service Agreement Details](#)
- [FRN Line Items](#)
- [FCDL Comments](#)
- [FCC Form 486](#)
- [Appeals](#)
- [SPIN Changes](#)
- [Service Substitutions](#)
- [News](#)
- [Related Actions](#)

Category    FCC Form 486

Form Number	Nickname	Funding Year	Status	Certified Date
35855	IDN maintenance	2016	Approved	2/9/2017 2:12 PM CST

**An Error Has Occurred**

The record view does not exist or you do not have permission to view it

[Records / Funding Requests](#)

# Maintenance agreement for all Head Start Sites - 1699013544

[Summary](#)[Service Agreement Details](#)[FRN Line Items](#)[FCDL Comments](#)[FCC Forms](#)[Appeals](#)[SPIN Changes](#)[Related Actions](#)

## Appendix G

### Funding Request Details

<b>FRN</b>	1699013544	<b>Service Type</b>	Basic Maintenance of Internal Connections
<b>Nickname</b>	Maintenance agreement for all Head Start Sites	<b>Service Provider</b>	Innovative Dynamic Networks Inc. (SPIN: 143029400)
<b>FCC Form 471</b>	#161008591	<b>Service Start Date</b>	7/1/2016
<b>Applicant</b>	Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee) (BEN: 17003545)	<b>Contract Expiration Date</b>	7/1/2018
		<b>Status</b>	Funded
		<b>Service Delivery Deadline</b>	6/30/2017

### Narrative

Maintenance services are as follows: Document current network configuration and draw network topology. Provide full unlimited outsource network support/helpdesk Monday through Friday 8 hours a day with a three hour response time. Response time can be via phone, email or physical. The billing rate of \$50/hour would be applied for emergency services during non-supported hours. The support contract is only to provide support for 7 locations. Locations are listed later on this document. Support will also be provided for the broadband connection but reliability and up-time is the responsibility of the local ISP. The support services to be provided with the tier of support associated with this document are: three hour response time, inventory and tracking, current network documentation, technology plan research and development, network support, backup and recovery support, remote support, onsite support, technology budget assistance, future implementations, weekly/monthly security assessments, user network policy, end user training, future wiring or relocation (not including equipment), web filtering installation and configuration, and monthly reporting of services.

### FRN Calculation

Monthly Charges		Total Requested Amount	
Total Monthly Recurring Charges	\$5,486.90	Total Eligible Pre-Discount Recurring Charges	\$65,842.80
Total Monthly Ineligible Charges	- \$0.00	Total Eligible Pre-Discount One-Time Charges	+ \$0.00
Total Monthly Eligible Charges	= \$5,486.90	Total Pre-Discount Charges	= \$65,842.80
Total Number of Months of Service	x 12	Discount Rate	85%
Total Eligible Pre-Discount Recurring Charges	= \$65,842.80	Funding Commitment Request	= \$55,966.38
One-Time Charges			
Total One-Time Charges	\$0.00		
Total Ineligible One-Time Charges	- \$0.00		
Total Eligible Pre-Discount One-Time Charges	= \$0.00		

### Invoicing Status

Ready for Invoicing? Yes

Innovative Dynamic Networks Inc. - E-RFCDL-PCFY2016.18 (1)

Innovative Dynamic Networks Inc.|143029400|2016|Council for the Spanish Speaking,  
Inc. (Centro Hispano Milwaukee)|614 W. National  
Ave||Milwaukee|WI|53204|17003545|Karina Benitez|EMAIL|614 W. National  
Ave||Milwaukee|WI|53204|||414|3845122|226|karinaivette26@gmail.com|161008591|169901  
3544|FUNDED|Basic Maintenance of Internal Connection|160025645|service  
agreement|ACC507|07/01/2016|07/01/2018|12|65842.80|0.00|65842.80|85|55966.38|Your  
appeal has brought forward persuasive information that the commitment adjustment  
made to the funding requests should be partially restored for the reason stated  
below:

Your appeal requested the original requested amount on the FCC 471 of \$100,260,  
however, the FRN was modified from \$4,464 annually to \$65,842.87 annually to agree  
with the applicant category two budget cost allocation documentation.

||08/23/2017|18|06/30/2017|||

SLD 471 Funding to Service Provider; Total Records: 1





## E-Rate Productivity Center Revised Funding Commitment Decision Letter for 143029400 - Innovative Dynamic Networks Inc.



Thank you for participating in the Schools and Libraries Program for Funding Year 2016. This letter is your notification that we have completed our review of the post-commitment requests submitted by you or your customers, which can include appeals, service substitutions, SPIN changes, FCC Form 486 reviews, and/or FCC Form 500 reviews.

There are three important files attached to this notification. The pdf file contains information about your appeals rights, and other important program reminders. The Excel file provides the funding decision for each FRN included in your post-commitment requests, and lists any changes USAC made to the FRNs. An explanation of the fields in the RFCDL is available in the EPC section of our website. Most of this information is also provided in machine readable format in the attached .rfc file. The .rfc file continues to mirror the format used by our legacy systems. For help with understanding the data structure of the machine readable file, please see the Electronic Notifications page on the USAC website at <http://www.usac.org/sl/service-providers/step03/electronic-notification.aspx>, and look under the RFCDLs section.

### NEXT STEPS

- If you disagree with USAC's decision, review the attached pdf to determine how to appeal.
- Work with your applicants to determine who will be invoicing USAC. If you are invoicing USAC for the discounted amount and billing your customer for the nondiscounted share, make sure that you have filed the Service Provider Annual Certification form for this funding year, and then submit your FCC Form 474 (SPI).

Remember the deadlines for delivery and installation of non-recurring service. These deadlines are listed in column AC of the attached spreadsheet. USAC will not approve an invoice when services are delivered after this date. A request to extend the service delivery deadline is only available in certain circumstances. More information can be found on our website.

The "More Info" link below provides summary data about the commitments made to your company in this wave. Click on the date/time below to display the entire notification for easy printing. Please keep a copy of this notification for your records.



[RFCDL Supplement](#)  
PDF 153 KB



[Innovative Dynamic Networks Inc. - PCFY2016.18](#)  
XLSX 50 KB



[Innovative Dynamic Networks Inc. - E-RFCDL-PCFY2016.18](#)  
RFC 1 KB

#143029400 - Innovati...

Oct 4, 2017 [Comment](#) [Hide Info](#) ▲

**Service Provider Identification** 143029400

Number

Service Provider  
Name Innovative Dynamic Networks Inc.

**Appendix G**

Approved Amount \$52,171.98

RFCDL Date Aug 23, 2017

One Time	Discount	Discount Rate	Revised Commitr Invoice Deadline   Wave Number
\$0.00	\$65,842.80	85.00%	\$55,966.38 18

**Appendix H**

Date	Expiration Date	Date	Expiration Date	Service In	Recurring
01-Jul-2016	01-Jul-2018	04-Mar-2016			12 \$65,842.80

**Appendix H**



Service Type    FCC Form 470    SPIN  
Maintenance of    160025645    143029400

Service Provider    Contract Number (for SPIN)  
Dynamic    agreement    ACC507

## Appendix H

---

## Appendix H

BEN	BEN Name	Commitment	Commitment	FRN
17003545	Speaking, Inc. (Centro	Appeals	29764	1699013544

Commitment  
Approved

Commitment  
brought forward

Funding  
Funded

Funding  
Funded

Comments (FRN FCC Form 471  
161008591

## Appendix H

Service Delivery [ Consultant Name CRN  
30-Jun-2017

Consultant Employer Name

Appendix H